

QUALITY POLICY

ALTAQUÍMICA, S.A., as a distributor of chemical products, active ingredients and intermediates for the cosmetics, pharmaceutical and veterinary sectors, additives and ingredients for the food and nutritional industry, defines the following principles of action, to guarantee at all times a good service to our customers in order to meet their expectations and needs, in terms of Quality, Safety and legality of the products we offer.

Our objectives and strategic lines are:

- Commitment to know and comply with the applicable rules and regulations.
- Guarantee fidelity and satisfaction of our customers complying with the established requirements and specifications.
- Promote the training, awareness and motivation of all members of the organization, as well as continuous participation, providing the training, information, equipment and infrastructure to the staff that allows them to carry out their tasks efficiently.
- Continuous improvement of our procedures through the application of conduct principles based on Quality concepts, in all areas and at all levels of the company structure.
- Continuous monitoring of our process to guarantee the supply of safe products.
- Guarantee the compliance of the food safety culture implementation and monitoring.
- Guarantee the correct maintenance of our quality and food safety management system, based on ISO 9001, FAMI QS and IFS Broker.
- Preserve natural resources and minimize the generation of waste, as well as the efficient use of raw materials and energy resources.
- Guarantee at all times the authenticity of the products that we supply.

This policy is complemented by the quality objectives approved annually and is available to all our interested parts by publishing it on our website.

24th November 2022



Manager
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